

- AGARWAL, S. (1996)**, The public sector, in **SHAW, G. AND WILLIAMS, S. (eds)**, The Rise and Fall of British Coastal Tourism, Mansell, London, pp. 137-159.
- AHN, B., LEE, B. AND SHAFER, C. S. (2001)**, Operationalizing sustainability in regional tourism planning: an application of the limits of acceptable change framework, Tourism Management, Vol. 23, No. 1, pp. 1-15.
- ALAVALAPATI, J. AND ADAMOWICZ, W. (1999)**, Tourism impact modelling for resource extraction regions, Annals of Tourism Research, Vol. 27, No. 1, pp. 188-202.
- ALEGRE, J. AND JUANEDA, C. (2006)**, Destination loyalty: Consumers' economic behaviour, Annals of Tourism Research, Vol. 33, No. 3, pp. 684-707.
- ANDERSON, D. (2003)**, Tourism satellite accounts: useful tool or 'measurement mania', Insights, Volume 14, English Tourism Council, London, pp. A163-A169.
- AP, J. AND WONG, K. (2001)**, Case study on tour guiding: professionalism, issues and problems, Tourism Management, Vol. 22, No. 5, pp. 551-564.
- ARIN-MUNOZ, T. (2004)**, Madrid as a tourist destination: analysis and modelisation of inbound tourism, International Journal of Tourism Research, Vol. 6, No. 4, pp. 289-302.
- ARUN DISTRICT COUNCIL, CLEGG, A. AND GRAINGER, J. (2000)**, Arun District Tourism Strategy 2000-2005, Arun District Council, Littlehampton.
- ARUN DISTRICT COUNCIL, CLEGG, A. AND GRAINGER, J. (2000)**, Arun District Tourism Strategy 2000-2005 - Summary Document, Arun District Council, Littlehampton.
- ARUN DISTRICT COUNCIL, CLEGG, A. AND GRAINGER, J. (2000)**, Arun District Tourism Strategy 2000-2005 - Summary Pamphlet, Arun District Council, Littlehampton (Tourism Folder - quick reference section).
- AZZONI, C. R. AND DE MENEZES, T. A. (2009)**, Cost Competitiveness of International Destinations, Annals of Tourism Research, Vol. 36, No. 4, pp. 719-722.
- BACON, M. (1994)**, Local government reorganisation - tourism's chance or peril, Insights, English Tourist Board.\*
- BACON, M. AND LE PELLEY, B. (1992)**, District councils and the economic benefits of tourism 1, Insights, English Tourist Board.8
- BACON, M. AND LE PELLEY, B. (1993)**, District councils and the economic benefits of tourism 2, Insights, English Tourist Board.\*
- BACON, M. AND LE PELLEY, B. (1994)**, Should tourism be a statutory local authority function, Insights, English Tourist Board.\*

- BARRATT, J.** (2003), The impact of best value on local authority tourism, Insights, Volume 14, English Tourism Council, London, pp. A129-136.
- BARTLETT, T.** (1998), Managing English tourism - the future role of the ETB, Insights, Volume 10, English Tourist Board, London, pp. 1-2.
- BAUM, T.** (1994), The development and implementation of national tourism policies, Tourism Management, Vol. 15, No. 3, pp. 185-192.\*
- BAUM, T.** (1996), Managing cultural diversity in tourism, Insights, Vol. 8, English Tourist Board, London, pp. A77-A84.
- BAUM, T.** (1998), Responding to seasonality in peripheral destinations, Insights, Vol. 9, English Tourist Board, London, pp. A107-A115.
- BAUM, T.** (1998), Taking the exit route: extending the tourism area life cycle model, Current Issues in Tourism, Vol. 1, No. 2, pp. 167-175.\*
- BECKEN, S., SIMMONS, D. AND FRAMPTON, C.** (2003), Energy use associated with different travel choices, Tourism Management, Vol. 24, No. 3, pp. 266-278.
- BEETON, S. AND BENFIELD, R.** (2002), Demand control: the case of demarketing as a visitor and environment management tool, Journal of Sustainable Tourism, Vol. 10, No. 6, pp. 497-513.
- BHAT, S.** (2004), The role and impact of strategic alliances and networks in destination marketing: the development of [www.purenx.com](http://www.purenx.com), International Journal of Tourism Research, Vol. 6, No. 4, pp. 303-324.
- BOWES, S.** (1988), The role of the tourist board, in **GOODALL, B. AND ASHWORTH, G.** (Eds.), Marketing in the Tourism Industry, Croom Helm, London, pp. 75-88.
- BRAMWELL, B. AND LANE, B.** (2010), Sustainable tourism and the evolving roles of government planning, Journal of Sustainable Tourism, Vol. 18, No. 1, pp. 1-6.
- BRAMWELL, B. AND SHARMAN, A.** (1999), Collaboration in local tourism policy-making, Annals of Tourism Research, Vol. 26, No. 2, pp. 392-415.
- BRENNER, L.** (2005), State-planned tourism destinations: the case of Huatulco, Mexico, Tourism Geographies, Vol. 7, No. 2, pp. 138-164.
- BRIGGS, S.** (2000), Destinations with a difference – attracting visitors to areas with cultural diversity, Insights, Volume 12, English Tourism Council, London, pp. C1-C8.
- BROUWER, P., TURNER, R. AND VOISEY, H.** (2001), Public perception of overcrowding and management alternatives in a multi-purpose open access resource, Journal of Sustainable Tourism, Vol. 9, No. 6, pp. 471-490.

- BROWN, G. AND WEBER, D.** (2013), Using public participation GIS (PPGIS), on the Geoweb to monitor tourism development preferences, Journal of Sustainable Tourism, Vol. 21, No. 2, pp. 192-211.
- BURNS, P.** (1999), Paradoxes in planning: tourism elitism or brutalism ?, Annals of Tourism Research, Vol. 26, No. 2, pp. 329-348.
- BURNS, P.** (2004), Tourism Planning: A Third Way?, Annals of Tourism Research, Vol. 31, No. 1, pp. 24-43.
- BURNS, P. AND SANCHO, M.** (2003), Local perceptions of tourism planning: the case of Cuellar, Spain, Tourism Management, Vol. 24, No. 3, pp. 331-340.
- BUSBY, G.** (2004), Reinventing a tourism destination, Tourism Management, Vol. 25, No. 2, pp. 285-286.
- BUTLER, R.** (1997), The Concept of Carrying Capacity for Tourism Destinations: Dead or Merely Buried ?, in **COOPER, C. AND WANHILL, S.** (eds), Tourism Development: Environmental and Community Issues, Wiley, Chichester, pp. 11-22.
- BUTLER, R.W.** (1980), The concept of a tourist area life cycle of evolution: implications for the management of resources, Canadian Geographer, Vol. 24, No. 1, pp. 5-12.
- BUZINDE, C.N., SANTOS, C.A. AND SMITH, S.L.J.** (2006), Ethnic representations: Destination imagery, Annals of Tourism Research, Vol. 33, No. 3, pp. 707-729.
- CAFFYN, A. AND JOBBINS, G.** (2003), Governance capacity and stakeholder interactions in the development and management of coastal tourism: examples from Morocco and Tunisia, Journal of Sustainable Tourism, Vol. 11, No. 2/3, pp. 224-245.
- CALVERT, S.** (1998), Filling the funding gap, Insights, Volume 9, English Tourist Board, London, pp. A161-A168.
- CARMICHAEL, B.** (2000), A matrix model for resident attitudes and behaviours in a rapidly changing tourist area, Tourism Management, Vol. 21, pp. 601-611.
- CARTER, R., BAXTER, G. AND HOCKINGS, M.** (2001), Resource management in tourism research: a new direction?, Journal of Sustainable Tourism, Vol. 9, No. 4, pp. 265-280.
- CHARLTON, C. AND ESSEX, S.** (1996), The Involvement of District Councils in Tourism in England and Wales, Geoforum, Vol. 27, No. 2, pp. 175-192.\*
- CHEN, C.-M., CHEN, S.H. AND LEE, H.T.** (2011), The destination competitiveness of Kinmen's tourism industry: exploring the interrelationships between tourist perceptions, service performance, customer satisfaction and sustainable tourism, Journal of Sustainable Tourism, Vol. 19, No. 2, pp. 247-264.
- CLAVER-CORTES, E., MOLINA-AZORIN, J. AND PEREIRA-MOLINER, J.** (2007), Competitiveness in mass tourism, Annals of Tourism Research, Vol. 34, No. 3, pp. 727-745.

- COLE, S.** (2009), A Logistic Tourism Model: Resort Cycles, Globalization, and Chaos, Annals of Tourism Research, Vol. 36, No. 4, pp. 689-714.
- COOPER C.** (1992), The life cycle concept and strategic planning for coastal resorts, Built Environment, Vol. 18, No. 3, pp. 57-65.
- COOPER, C.** (1987), The changing administration of tourism in Britain, Area, Vol. 19, No. 3, pp. 249-253.
- CURTIS-BRIGNELL, D.** (2002), Partnerships are for life, not just for crises, Insights, Volume 13, English Tourism Council, London, pp. A119-A128.
- CURTIS-BRIGNELL, D.** (2003), Keeping track of your business, Insights, Volume 14, English Tourism Council, London, pp. A107-A114.
- DALAKAS, P.** (1998), Influencing tourism policy in the UK, Insights, Volume 10, English Tourist Board, London, pp. A53-A57.
- DANIELS, M.J., RODGERS, E.B.D. AND WIGGINS, B.P.** (2005), "Travel tails": An interpretive analysis of constraints and negotiations to pleasure travel as experienced by persons with physical disabilities, Tourism Management, Vol. 26, No. 6, pp. 919-931.
- DARUWALLA, P. AND DARCY, S.** (2005), Personal and societal attitudes to disability, Annals of Tourism Research, Vol. 32, No. 3, pp. 549-571.
- DAVIES, A.** (2001), Hidden or hiding? Public perceptions of participation in the planning system, Town Planning Review, Vol. 72, No. 2, pp. 193-216.
- DENICOLAI, S., CIOCCARELLI, G. AND ZUCHELLA, A.** (2010), Resource-Based Local Development and Networked Core-Competencies for Tourism Excellence, Tourism Management, Vol. 31, No. 2, pp. 260-266.
- DEPARTMENT FOR COMMUNITIES AND LOCAL GOVERNMENT** (2001), Planning Policy Guidance 13 - Transport, HMSO, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Planning).
- DEPARTMENT FOR COMMUNITIES AND LOCAL GOVERNMENT** (2006), Good Practice Guide on Planning for Tourism, DCLG, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Planning).
- DEPARTMENT FOR TRANSPORT** (2011), Creating Growth, Cutting Carbon, HMSO, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Planning).
- DIN, K.** (1997), Tourism Development: Still in Search of a More Equitable Mode of Local Involvement, in **COOPER, C. AND WANHILL, S.** (eds), Tourism Development: Environmental and Community Issues, Wiley, Chichester, pp. 153-162.
- DOMBEY, A., CARTER, R. AND RENAULT, G.** (2003), Destination Management Organisations – getting in the way of business?, Insights, Volume 15, British Tourist Authority, London, pp. A33-A44.

- DONG-WAN KO & STEWART, W.P.** (2002), A structural equation model of residents' attitudes for tourism development, Tourism Management, Vol. 23, No.5, pp. 521-530.
- DREDGE, D.** (1999), Destination place planning and design, Annals of Tourism Research, Vol. 26, No. 4, pp. 772-791.
- DREDGE, D. AND JENKINS, J.** (2003), Destination place identity and regional tourism policy, Tourism Geographies, Vol. 5, No. 4, pp. 383-407.
- EDWARDS, D. AND GRIFFIN, T.** (2013), Understanding tourists' spatial behaviour: GPS tracking as an aid to sustainable destination management Journal of Sustainable Tourism, Vol. 21, No. 4, pp. 580-595.
- ENGLISH TOURISM COUNCIL** (2002), Winning grants and raising funds - off the beaten track, Insights, Volume 13, English Tourism Council, London, pp. A137-A141.
- ENGLISH TOURIST BOARD** (1997), How to Obtain Planning Approval - A Guide for Small Tourism Businesses, ETB, London.
- ENRIGHT, M. J. AND NEWTON, J.** (2004), Tourism destination competitiveness: a quantitative approach, Tourism Management, Vol. 25, No. 6, pp. 777-788.
- EUROPEAN COMMISSION** (1999), Towards Quality Coastal Tourism: Integrated Quality Management (IQM) of Coastal Destinations, European Commission, Brussels.
- EUROPEAN COMMISSION** (1999), Towards Quality Rural Tourism: Integrated Quality Management (IQM) of Rural Destinations, European Commission, Brussels.
- EUROPEAN COMMISSION** (1999), Towards Quality Urban Tourism: Integrated Quality Management (IQM) of Urban Destinations, European Commission, Brussels.
- FALLON, L. AND KRIWOKEN, L.** (2003), Community involvement in tourism infrastructure – the case of the Strahan Visitor Centre, Tasmania, Tourism Management, Vol. 24, No. 3, pp. 289-308.
- FARRELL, T. AND MARION, J.** (2002), The Protected Area Visitor Impact Management (PAVIM) Framework: a simplified process for making management decisions, Journal of Sustainable Tourism, Vol. 10, No. 1, pp. 31-51.
- FAULKNER, H.** (1994), Towards a strategic approach to tourism development: the Australian experience, in **THEOBALD, W.** (Ed), Global Tourism, pp. 231-245.
- FAWCETT, C. AND CORMACK, P.** (2001), Guarding authenticity at literary tourism sites, Annals of Tourism Research, Vol. 28, No. 3, pp. 686-704.
- FREDLINE, E. AND FAULKNER, B.** (2000), Host community reactions: a cluster analysis, Annals of Tourism Research, Vol. 27, No. 3, pp. 763-784.

- GETZ, D.** (1992), Tourism planning and destination life cycle, Annals of Tourism Research, Vol. 19, No. 4, pp. 752-770.
- GO, F. AND GOVERS, R.** (2000), Integrated quality management for tourist destinations: A European perspective on achieving competitiveness, Tourism Management, Vol. 21, pp. 79-88.
- GOMEZELJ, D.O. AND MIHALIC, T.** (2008), Destination Competitiveness – applying different models, the case of Slovenia, Tourism Management, Vol. 29, No. 2, pp. 294-307.
- GORDON, I. AND GOODALL, B.** (1992), Resort cycles and development processes, Built Environment, Vol. 18, No. 1, pp. 41-55.
- GRANT, M., HUMAN, B. AND LE PELLEY, B.** (1996), Development plans and tourism, Insights, Vol. 8, English Tourist Board, London, pp. A113-A120.
- GRANT, M., HUMAN, B. AND LE PELLEY, B.** (1996), How tourism businesses can benefit from public spending, Insights, Vol. 8, English Tourist Board, London, pp. A139-A144.
- GRANT, M., HUMAN, B. AND LE PELLEY, B.** (1996), Tourism, sustainability and agenda 21, Insights, Vol. 8, English Tourist Board, London, pp. A85-A90.
- GRANT, M., HUMAN, B. AND LE PELLEY, B.** (1996), Who pays for the free lunch ? , Destination Management and the 'free good' factor, Insights, Vol. 8, English Tourist Board, London, pp. A95-A102.
- GRANT, M., HUMAN, B. AND LE PELLEY, B.** (1998), Involving local communities - a sustainable destination management resource, Insights, Vol. 9, English Tourist Board, London, pp. A95-A102.
- GRANT, M., HUMAN, B. AND LE PELLEY, B.** (1999), Making the connections - joined up thinking in action, Insights, English Tourism Council, London, Volume 11, pp. A19-A23.
- GRANT, M., HUMAN, B. AND LE PELLEY, B.** (2002), Destinations and local distinctiveness, Insights, Volume 14, English Tourism Council, London, pp. A21-A28.
- GRANT, M., HUMAN, B. AND LE PELLEY, B.** (2002), Embracing tourism - Cambridge tourism strategy review, Insights, Volume 13, English Tourism Council, London, pp. C41-C50.
- GRANT, M., HUMAN, B. AND LE PELLEY, B.** (2002), Planning green paper - implications for tourism, Insights, Volume 13, English Tourism Council, London, pp. A85-A92.
- HALL, C.** (1999), Rethinking collaboration and partnership: a public policy perspective, Journal of Sustainable Tourism, Vol. 7, Nos. 3/4, pp. 274-289.
- HASS-KLAU, C.** (1986), Theme issue on traffic management, Built Environment, Vol. 12, Nos. 1 & 2.
- HEELEY, J.** (1981), Planning for tourism in Britain, Town Planning Review, Vol. 52, No. 1, pp. 61-79.

- HEELEY, J.** (1989), The role of national tourist organisation in the United Kingdom, in **WITT, S. AND MOUTINHO, L.** (Eds.), Tourism Marketing and Management Handbook, First Edition, Prentice Hall, London, pp. 369-374. \*
- HJALAGER, A.** (2002), Repairing innovation defectiveness in tourism, Tourism Management, Vol. 23, No.5, pp. 465-474.
- HUAN, T., BEAMAN, J. AND SHELBY, L.** (2002), Using action grids in tourism management, Tourism Management, Vol. 23, No. 3, pp. 255-264.
- HUMAN, B., GRANT, M. AND LE PELLEY, B.** (1999), Sustainable tourism management: the destination lifecycle, Insights, English Tourist Board, London, Volume 10, pp. A143-A148.
- HYSTAD, P. AND KELLER, P.** (2008), Towards a destination tourism disaster management framework: Long-term lessons from a forest fire disaster, Tourism Management, Vol. 29, No. 1, pp. 151-162.
- JAMAL, T.** (2004), Conflict in natural area destinations: a critique of representation and 'interest' in participatory processes, Tourism Geographies, Vol. 6, No. 3, pp. 352-379.
- JAMAL, T. AND GETZ, D.** (1999), Community roundtables for tourism-related conflicts: the dialectics of consensus and process structures, Journal of Sustainable Tourism, Vol. 7, Nos. 3/4, pp. 290-313.
- JANSEN-VERBEKE, M.C.** (1989), The linkages and the gaps in European tourism planning, Built Environment, Vol. 15, No. 2, pp. 146-153.
- JENNINGS, S.** (2004), Landscape sensitivity and tourism development, Journal of Sustainable Tourism, Vol. 12, No. 4, pp. 271-288.
- JOHNS, N. AND MATTSSON, J.** (2005), Destination development through entrepreneurship: a comparison of two cases, Tourism Management, Vol. 26, No. 4, pp. 605-616.
- JOPPE, M.** (1994), Government controls on and support for tourism, in **WITT, S. AND MOUTINHO, L.**, Tourism Marketing and Management Handbook, Second Edition, Prentice Hall, London, pp. 60-64.
- JOSEPH, C. AND KAVOORI., A.** (2001), Mediated resistance: tourism and the host community, Annals of Tourism Research, Vol. 28, No. 4, pp. 998-1009.
- KAJANUS, M., KANGAS, J. AND KURTTILA, M.** (2004), The use of value focused thinking and the A'WOT hybrid method in tourism management, Tourism Management, Vol. 25, No. 4, pp. 499-506.
- KASTENHOLZ, E.** (2004), 'Management of demand' as a tool in sustainable tourist destination development, Journal of Sustainable Tourism, Vol. 12, No. 5, pp. 388-408.
- KELLY, J., HAIDER, W., WILLIAMS, P. AND ENGLUND, K.** (2007), Stated preferences of tourists for eco-efficient destination planning options, Tourism Management, Vol. 28, No. 2, pp. 377-390.

- KEOGH, B.** (1990), Public participation in community tourism planning, Annals of Tourism Research, Vol 17, No. 3, pp. 449-465.
- KHADAROO, J. AND SEETANAH, B.** (2008), The role of transport infrastructure in international tourism development: A gravity model approach, Tourism Management, Vol. 29, No. 5, pp. 831-840.
- KOZAK, M. AND NIELD, K.** (2001), An overview of benchmarking literature: its strengths and weaknesses, in PYO, S. (Ed.) (2001), Benchmarks in Hospitality and Tourism, The Haworth Hospitality Press, New York, pp. 7-24.
- KOZAK, M. AND NIELD, K.** (2004), The role of quality and eco-labelling in destination benchmarking, Journal of Sustainable Tourism, Vol. 12, No. 2, pp. 138-148.
- KULENDRAN, N. AND WITT, S.** (2003), Leading indicator tourism forecasts, Tourism Management, Vol. 24, No. 5, pp. 503-510.
- LANE, M.** (2003), Dancing with visitors – why tourism strategies can never be the same, Insights, Volume 15, English Tourism Council, London, pp. A21-A26.
- LANE, P. AND MCALLISTER, M.** (2001), Tourism and best value, Insights, Volume 12, English Tourism Council, London, pp. A147-A151.
- LAW, A., DE LACY, T., MCGRATH, G.M., WHITELAW, P.A., LIPMAN, G. AND BUCKLEY, G.** (2012), Towards a green economy decision support system for tourism destinations, Journal of Sustainable Tourism, Vol. 20, No. 6, pp. 823-843.
- LAWS, E.** (1995), Tourism Destination Management, Routledge, London.
- LAWS, E. AND LE PELLEY, B.** (2000), Managing complexity and change in tourism – the case of a historic city, International Journal of Tourism Research, No. 2, pp. 229-246.\*
- LEE, G., MORRISON, A.M. AND O’LEARY, J.T.** (2006), The economic value portfolio matrix: A target market selection tool for destination marketing organizations, Tourism Management, Vol. 27, No. 4, pp. 576-589.
- LESLIE, D. AND HUGHES, G.** (1997), Agenda 21, local authorities and tourism in the UK, Managing Leisure, Vol. 2, No. 3, pp. 143-154.
- MACKAY, K.J. AND SMITH, M.C.** (2006), Destination advertising: Age and format effects on memory, annals of tourism research, vol. 33, no. 1, pp. 7-25.
- MAIR, H.** (2009), Searching for a New Enterprise: Themed Tourism and the Re-making of One Small Canadian Community, Tourism Geographies, Vol. 11, No. 4, pp. 462-483.
- MARTINS, C. AND MARTINS, C.** (2001), Selling tourism to the local community, Insights, Volume 12, English Tourism Council, London, pp. A139-A145.



- MASON, P. AND CHEYNE, J.** (1999), Residents' attitudes to proposed tourism development, Annals of Tourism Research, Vol. 27, No. 2, pp. 391-411.
- McCool, S. F. AND Lime, D. W.** (2001), Tourism carrying capacity: tempting fantasy or useful reality?, Journal of Sustainable Tourism, Vol. 9, No. 5, pp. 372-388.
- MCLENNAN, C.-L., PHAM, T.D., RUHANEN, L., RITCHIE, B.W. AND MOYLE, B.** (2012), Counter-factual scenario planning for long-range sustainable local-level tourism transformation, Journal of Sustainable Tourism, Vol. 20, No. 6, pp. 801-822.
- MIDDLETON, V.** (2002), Measuring the local impact of tourism - the big issue for the next five years, Insights, Volume 14, English Tourism Council, London, pp. A1-A6.
- MIHULIC, T.** (1999), Environmental management of a tourist destination. A factor of tourism competitiveness, Tourism Management, Vol. 21, No. 1, pp. 65-78.
- MOHSIN, A.** (2005), Tourist attitudes and destination marketing – the case of Australia's Northern Territory and Malaysia, Tourism Management, Vol. 26, No. 5, pp. 723-733.
- MOORE, W. AND WHITEHALL, P.** (2005), The tourism area lifecycle and regime switching models, Annals of Tourism Research, Vol. 32, No. 1, pp. 112-126.
- MORIARTY, J.P.** (2012), Theorising scenario analysis to improve future perspective planning in tourism, Journal of Sustainable Tourism, Vol. 20, No. 6, pp. 779-800.
- MORRIS, H.** (2003), Hadrian's Wall Tourism Partnership, Insights, Volume 15, English Tourism Council, London, pp. C1-C8.
- MORRIS, H.** (2003), Lake District Tourism and Conservation Partnership, Insights, Volume 14, English Tourism Council, London, pp. C47-C52.
- MURPHY, P., PRITCHARD, M. AND SMITH, B.** (1999), The destination product and its impact on traveller perceptions, Tourism Management, Vol. 21, No. 1, pp. 43-52.
- NUNKOO, R. AND RAMKISSOON, H.** (2010), Modelling community support for a proposed integrated resort project, Journal of Sustainable Tourism, Vol. 18, No. 2, pp. 257-278.
- O'CONNOR, P. AND FREW, D.A** (1999), Destination management systems - an overview, Insights, English Tourist Board, London, Volume 10, pp. A131-A138.
- OFFICE OF THE DEPUTY PRIME MINISTER** (2002), Planning Policy Statement 17 - Planning for Open Space, Sport and Recreation, HMSO, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Planning).
- OFFICE OF THE DEPUTY PRIME MINISTER** (2004), Planning Policy Statement 7: Sustainable Development in Rural Areas, ODPM, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Planning).

- OFFICE OF THE DEPUTY PRIME MINISTER** (2005), Planning Policy Statement 1 - Delivering Sustainable Development, HMSO, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Planning).
- OFFICE OF THE DEPUTY PRIME MINISTER** (2005), Planning Policy Statement 6 - Planning for Town Centres, HMSO, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Planning).
- PARK, S. AND PETRICK, J.F.** (2006), Destinations' perspectives of branding, Annals of Tourism Research, Vol. 33, No. 1, pp. 262-265.
- PRITCHARD, M.P. AND HAVITZ, M.E.** (2006), Destination appraisal: An analysis of critical incidents, Annals of Tourism Research, Vol. 33, No. 1, pp. 25-47.
- PYO, S.** (2005), Knowledge map for tourist destinations- needs and implications, Tourism Management, Vol. 26, No. 4, pp. 583-594.
- PYO, S.** (Ed.) (2001), Benchmarks in Hospitality and Tourism, The Haworth Hospitality Press, New York.
- RAPKE, K. AND APPLEFORD, M.** (1999), The evolution of a modular destination management system in Lake Placid, Insights, English Tourism Council, London, Volume 11, pp. C9-C14.
- REED, M.** (1997), Power relations and community-based tourism planning, Annals of Tourism Research, Vol. 24, No. 3, pp. 566-591.
- REED, M.** (1999), Collaborative tourism planning as adaptive experiments in emergent tourism settings, Journal of Sustainable Tourism, Vol. 7, Nos. 3/4, pp. 331-355.
- REID, D., MAIR, H. AND GEORGE, W.** (2004), Community tourism planning: a self-assessment instrument, Annals of Tourism Research, Vol. 31, No. 3, pp. 623-639.
- ROSS, A., RILEY, R. AND RUMPCA, T.** (2007), 'It is better to beg forgiveness than to ask permission': Tourism development in an unregulated town, International Journal of Tourism Research, Vol. 9, No. 6, pp. 439-452.
- RUHANEN, L.** (2013), Local government: facilitator or inhibitor of sustainable tourism development?, Journal of Sustainable Tourism, Vol. 21, No. 1, pp. 80-98.
- RUSSO, A. P. AND SEGRE, G.** (2009), Destination Models and Property Regimes: An Exploration, Annals of Tourism Research, Vol. 36, No. 4, pp. 587-606.
- SAUTTER, E. AND LEISEN, B.** (1999), Managing stakeholders: a tourism planning model, Annals of Tourism Research, Vol. 26, No. 2, pp. 312-328.
- SAXENA, G.** (2000), An Examination of Networking and Collaboration Amongst Rural Tourism Providers: The Case for Relationship Marketing, in **ROBINSON, M., SHARPLEY, R., EVANS, N., LONG, P. AND SWARBROOKE, J.** (Eds.), Developments in Urban and Rural Tourism, Business Education Publishers Ltd, London, pp. 239-250.

- SAXENA, G.** (2005), Relationships, networks, and the learning regions: case evidence from the Peak District National Park, Tourism Management, Vol. 26, No. 2, pp. 277-290.
- SCHIANETZ, K., JONES, T., KAVANAGH, L., WALKER, P. A., LOCKINGTON, D. AND WOOD, D.** (2009), The Practicalities of a Learning Tourism Destination: A Case Study of the Ningaloo Coast, International Journal of Tourism Research, Vol. 11, No. 6, pp. 567-581.
- SCHIANETZ, K., KAVANAGH, L. AND LOCKINGTON, D.** (2007), Concepts and tools for comprehensive sustainability assessments for tourism destinations: A comparative review, Journal of Sustainable Tourism, Vol. 15, No. 4, pp. 369-389.
- SCHIANETZ, K., KAVANAGH, L. AND LOCKINGTON, D.** (2007), The Learning Tourism Destination: The potential of a learning organisation approach for improving the sustainability of tourism destinations, Tourism Management, Vol. 28, No. 6, pp. 1485-1496.
- SON, A.** (2005), The measurement of tourist destination image: Applying a sketch map technique, International Journal of Tourism Research, Vol. 7, No. 4&5, pp. 279-295.
- SOUTH WEST PROTECTED LANDSCAPES FORUM** (2004), Working with Planning: A Good Practice Guide, SWPL, Bristol (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Planning).
- SUSSMANN, S.** (1992), Destination management systems: the challenge of the 1990s, in **COOPER, C. AND LOCKWOOD, A.** (eds), Progress in Tourism, Recreation and Hospitality Management, Volume 5, John Wiley and Sons, Chichester, pp. 209-215.
- SWARBROOKE, J.** (1994), Local authorities and destination marketing, Insights, English Tourist Board.\*
- SWARBROOKE, J.** (2004), Making partnerships work in tourism, Insights, Volume 15, British Tourist Authority, London, pp. A163-A172.
- TEYE, V., SONMEZ, S. AND SIRAKAYA, E.** (2002), Residents' attitudes toward tourism development, Annals of Tourism Research, Vol. 29, No. 3, pp. 668-688.\*
- THOMASON, L.** (2004), Actions speak louder than scores: The application of destination benchmarking in shaping destination change, Insights, Volume 15, British Tourist Authority, London, pp. C39-C52.
- THOMASON, L., COLLING, P. AND BAKER, P.** (2000), To market we go – benchmarking Lincolnshire market towns, Insights, Volume 12, English Tourism Council, London, pp. A65-A72.
- THOMASON, L., COLLING, P. AND WYATT, C.** (1999), Destination benchmarking 2- evaluating the 1998 pilot , Insights, Volume 10, English Tourist Board, London, pp. A173-A180.
- TIMOTHY, D.** (1998), Cooperative tourism planning in a developing destination, Journal of Sustainable Tourism, Vol. 6, No. 1, pp. 52-68.

- TOSUN, C. AND TIMOTHY, J.D.** (2003), Arguments for community participation in the tourism development process, Journal of Tourism Studies, Vol. 14, No. 2, pp. 2-15.\*
- TOURISM SOUTH EAST** (2012), Destination Access Audit Guide, TSE Eastleigh (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Tourism South East).
- TOURISM SOUTH EAST** (2012), Involving Disabled People in Access Audits - A Destination Zones Toolkit for Best Practice, Report Prepared by Accentuate, TSE, Eastleigh (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Tourism South East).
- URIELY, N. AND REICHEL, A.** (1999), Working tourists and their attitudes to hosts, Annals of Tourism Research, Vol. 27, No. 2, pp. 267-283.
- VERNON, J., ESSEX, S., PINDER, D. AND CURRY, K.** (2005), Collaborative policymaking: local sustainable projects, Annals of Tourism Research, Vol. 32, No. 2, pp. 325-345.
- VILA, M., COSTA, G. AND ROVIRA, X.** (2010), The Creation and Use of Scorecards in Tourism Planning: A Spanish Example, Tourism Management, Vol. 31, No. 2, pp. 232-239.
- VISIT ENGLAND** (2010), Accessibility Action Plan, Visit England, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Visit England).
- VISIT ENGLAND** (2010), Business Tourism Action Plan, Visit England, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Visit England).
- VISIT ENGLAND** (2010), Destination Management Action Plan, Visit England, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Visit England).
- VISIT ENGLAND** (2010), Modernising Visitor Information Action Plan, Visit England, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Visit England).
- VISIT ENGLAND** (2010), Research and Intelligence Action Plan, Visit England, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Visit England).
- VISIT ENGLAND** (2010), Rural Tourism Action Plan, Visit England, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Visit England).
- VISIT ENGLAND** (2010), Seaside Resorts Action Plan, Visit England, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Visit England).
- VISIT ENGLAND** (2010), Visit Brighton - Undertaking a Destination Access Audit, Visit England, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Visit England).
- VISIT ENGLAND** (2010), Welcome to England Action Plan, Visit England, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Visit England).

- VISIT ENGLAND** (2010), Wise Growth Action Plan, Visit England, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Visit England).
- VISIT ENGLAND** (2012), Principles for Developing Destination Management Plans, Visit England, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Visit England).
- VISIT ENGLAND** (2012), The Evening and Night-Time Economy - Realising the Potential for Destination Organisations, Visit England, London (available via [TourismInsights.info](http://TourismInsights.info)>Online Publications>Visit England).
- WEAVER, A.** (2009), Tourism and Aesthetic Design: Enchantment, Style, and Commerce, Journal of Tourism and Cultural Change, Vol. 7, No. 3, pp. 179-189.
- WEAVER, D.** (1999), A broad context of destination development scenarios, Tourism Management, Vol. 21, No. 3, pp. 217-224.
- WESTERHAUSEN, K. AND MACBETH, J.** (2003), Backpackers and empowered local communities: natural allies in the struggle for sustainability and local control? Tourism Geographies, Vol. 5, No. 1, pp. 71-86.
- WHITTLESEA, E.R. AND OWEN, A.** (2012), Towards a low carbon future - the development and application of REAP Tourism, a destination footprint and scenario tool, Journal of Sustainable Tourism, Vol. 20, No. 6, pp. 845-865.
- WILLIAMS, J. AND LAWSON, R.** (2001), Community issues and resident opinions of tourism, Annals of Tourism Research, Vol. 28, No. 2, pp. 269-290.
- WILLIAMS, P. AND FIDGEON, P.** (1999), Addressing participation constraint: a case study of potential skiers, Tourism Management, Vol. 21, No. 4, pp. 379-394.
- WILLIAMS, P. AND GILL, A.** (1994), Tourism carrying capacity management issues, in **THEOBALD, W.** (Ed), Global Tourism, pp. 174-187.
- WRAY, M.** (2011), Adopting and implementing a transactive approach to sustainable tourism planning: translating theory into practice, Journal of Sustainable Tourism, Vol. 19, Nos. 4/5, pp. 605-628.
- YOON, Y. AND UYSAL, M.** (2005), An examination of the effects of motivation and satisfaction on destination loyalty: a structural model, Tourism Management, Vol. 26, No. 1, pp. 45-56.
- YUKSEL, A. AND YUKSEL, F.** (2005), Managing relations in a learning model for bringing destinations in need of assistance into contact with good practice, Tourism Management, Vol. 26, No. 5, pp. 667-681.
- ZABKAR, V., BRENCIC, M. M. AND DMITROVIC, T.** (2010), Modelling perceived quality, visitor satisfaction and behavioural intentions at the destination level, Tourism Management, Vol. 31, No. 4, pp. 537-546.